1. Welcome back

We are thrilled to welcome you back to the Arizona Museum of Natural History! We are opening on October 31st to our members and Dino Pass holders, and November 7th to the public. We cannot wait to see you all.

Our top priority is to create a safe environment for all of our visitors and staff, while allowing you to reconnect with the culture you know and love.

Our reopening policies and procedures were created based on the guidance received from the Center for Disease Control Recommendations and the June 20, 2020 Fourth Proclamation issued by Mesa Mayor John Giles.

Read on for details about the health and safety at Arizona Museum of Natural History and what you need to know before you visit.

2. Your Health and Safety

We have implemented new safety measures at the Arizona Museum of Natural History so that you can focus on visiting the galleries.

The new health and safety practices include:

A. In accordance with the Fourth Proclamation, properly worn face coverings are required in Mesa except for children under 6. Face coverings are recommended for children under 6, except for 2 and under.

B. A properly worn face covering covers the mouth and nose in compliance with the CDC's guidance on wearing face coverings.

C. "Face covering" means a piece of cloth, fabric, or other material that fully covers the mouth and nose and that is secured with ear straps or otherwise tied so as to prevent slipping.

D. Our staff is dedicated to working to accommodate all visitors with disabilities and provide the best possible experience. If you have a medical condition or disability that prevents you from safely wearing a face-covering, you may be able to substitute a looser fitting scarf or clear face shield as an alternative. However, if you cannot wear a face covering, you will need to request a reasonable accommodation and take extra precautions to protect yourself and others from contracting COVID-19. Please contact Visitor Services at 480-644-2468 to request an accommodation.
E. At times, certain alterations may not be possible. The Americans with Disabilities Act does not require the Arizona Museum of Natural History to take any action that fundamentally alters the nature of our programs or services or imposes undue financial or administrative burden or compromises our ability to safely operate.

F. We ask all guests that are not feeling well or experiencing COVID-19 symptoms, to postpone their visit.

3. What We Are Doing To Keep You Safe

You will find hand sanitizer stations throughout the Arizona Museum of Natural History.

We have implemented cleaning procedures following CDC guidance.

You will also find floor markings to help guide social distancing and one-way walking paths.

Some Exhibitions that require interaction are closed for health and safety reasons.

4. Ticket Purchase On-Line

Beginning October 31, 2020 the Arizona Museum of Natural History will be open from 10 a.m. to 4 p.m. Thursday through Saturday and 12 p.m. to 4 p.m. on Sunday. We are closed on Mondays, Tuesdays and Wednesdays.

All tickets have an entry time. Please arrive at your designated time so you have plenty of time to explore.

We recommend purchasing your tickets on-line in advance so you can select your preferred date and time to have a contactless experience.

5. Arriving at the Arizona Museum of Natural History

There is one entrance designated for entry which will be marked.

Please enter through the marked entrance, which is the only entrance open at this time and is accessible to wheelchairs and strollers.

Please leave six feet between yourself and other visitors if you find yourself in line to enter. If you already purchased your ticket, please be prepared to show your printed ticket or your mobile device.

When you leave, please exit through the marked exit.

Elevator: We ask that you ride the elevator with no more than the group you arrived at the museum with.

6. Exhibitions
The following exhibits are open: Cenozoic Lobby, Origins, Dinosaur Hall, Dinosaur Mountain, Arizona Through Time, Mesoamerica and South America Gallery, Cultures of the Ancient Americas, Native Cultures of Western North America, Panning for Gold, Historic Jail.

The following exhibits are closed: Dino Zone, The Exploration Station, Paleo Dig Pit. Interactive puzzles and manipulatives.

7. Social Distancing

As you wander through the Arizona Museum of Natural History, please follow the guidelines provided. You may find one-way paths that have been marked on the floor. Take note of any signs posted that help practice social distancing and also indicate which areas are open or have a limited access.

8. COVID Warning:

We have taken enhanced health and safety precautions to protect you and other guests, and our staff. You must follow all posted instructions while visiting the Arizona Museum of Natural History. An inherent risk of exposure to COVID-19 exists in any public place where people are present. By visiting the Arizona Museum of Natural History, you voluntarily assume the risk related to exposure to COVID-19.

The Arizona Museum of Natural History reserves the right to refuse or revoke admission of any visitor whose conduct violates these guidelines.